



IT Asset Management

- Meet the Team
- Asset Management An Evolving Process
- Altiris Asset Control A Preview
- Questions and Answers





IT Asset Management

Meet the Team

Mike Donnelly IT Asset Manager mike.donnelly@ngc.com (c)804-652-5925

Ricky Wood Regional IT Asset Manager – Capitol ricky.wood@ncg.com (c)804-3357998 Kris Edmondson
Regional IT Asset Manager –
Eastern
kristopher.edmondson@ngc.c
om
(c)804-335-7996

Stuart Warren Exception Manager stuart.warren@ngc.com 804-225-3892 Terrance Milo Receiving Manager terrance.milo@ngc.com 804-225-3101 Ted Bliss Regional IT Asset Manager – Western melvin.bliss@ngc.com (c)804-335-7767





Asset Management - An Evolving Process

- Pre VITA
 - Agencies Owned And Managed Its Own Assets
- VITA
 - VITA Assumed Responsibility For IT Asset Management





Asset Management - An Evolving Process

- VITA/Northrop Grumman MOU Phase
 - Northrop Grumman Owns New Assets Bought Between SCD And Refresh, And Will Own Refreshed Equipment
 - Northrop Grumman Is Responsible For Asset Management
- VITA/Northrop Grumman Managed Services
 - Northrop Grumman Will Own And Manage All IT Assets
 - Agencies Billed By Device Counts





Legacy Assets

The Proposal

- All Assets Would Be Refreshed
- All Assets Would Be Owned By Northrop Grumman
- All Assets Would Be Under Rigorous Management From First Deployment

Current Environment

- Many Agency Assets Are Relatively New
- Many Assets Meet Northrop Grumman Requirements
- The Environment Remains Dynamic





The Problem

- Determining Which Assets To Retain Using A Rational Method
 - Prioritizing assets to be refreshed by Age / Configuration
- Bringing Those Assets To Be Retained Under Rigorous Asset Management Until They Are Refreshed





The Solution Altiris Asset Control

- Key Features And Benefits
 - Builds On Existing Efforts And Uses VITA IT Asset Inventory Database
 - Central Server Can Serve All Agencies
 - As Other Services Are Added Architecture Is Scalable
 - There are Inventory Clients For Full Range Of Devices
 - Uses Port 80/443 For Reporting Thus Reducing Firewall Issues





The Altiris Management Suite Is The Overall Desktop/Server Management Solution

- The Following Components Will Support Asset Management
 - Notification Server
 - Asset Management Suite
 - Inventory Solution
 - Barcode Solution
 - Connector Solution
 - Network Discovery





The Deployment

- Pilot Environments Are Being Settled Now
 - Expect To Know In The Next Two Weeks
- Benefits
 - Easier Count
 - Rational Refresh Strategy
 - Allowing Beginning Of Inventory Reconciliation



Assets Being Tracked

- Network connected
 - Desktops
 - Laptops
 - Servers
 - Printers
 - Blackberries/PDAs
- Non-network connected
 - Desktops
 - Laptops
 - Servers
 - Printers
 - Blackberries/PDAs
- Network devices
- Software





The Altiris Inventory Agent

- Agent Distribution Flexibility
 - Push From Notification Server
 - Email To Target Users
 - Pull From Web Site
 - Load From Diskette Or Thumb Drive
 - Network Share Drive
 - Login Script

This is key!





The Altiris IT Asset Management Plan

- The IT Asset Inventory System Database Is Being Automatically Converted To Altiris Asset Control
- Continue To Use The VITA IT Asset Inventory System – Placing The Northrop Grumman PO# In The Other Tag Field
- Once Agents Are Installed And Personnel Trained In IMAC Procedures, The IT Asset Inventory Will Be Turned Off. Altiris Will Be The System.





The Altiris IT Asset Management Plan

- The Goal Is For IT Asset Management To Managed The Inventory – Not Service Delivery
- Will Need Your Help To Get There
 - Reconciliation Via Bar Coding, Phone Calls, And General Assistance. Details Yet To Be Worked Out.



QUESTIONS - DIALOGUE